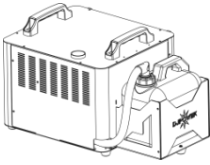


## **H-2VD DUAL OUTPUT SUPER JET**

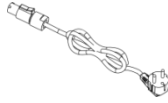
### **USER MANUAL**

# 1 BEFORE YOU BEGIN

## 1.1 What Is Included



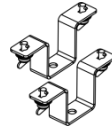
H-2VD × 1



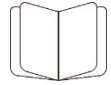
Power Cord × 1



Warranty Card × 1



Omega bracket with 1/4 turn fastener × 2






User Manual × 1

## 1.2 Unpacking Instructions

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier or dealer/seller immediately. In addition, keep the box and contents for inspection.

## 1.3 Symbols

Symbol	Meaning
	<b>Caution</b> Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
	<b>Important</b> Important installation or configuration information. Failure to comply with this information may keep the product from working correctly.
	<b>Information</b> Useful information.

## 1.4 Disclaimer

The information and specifications contained in this User Manual are subject to change without notice. DJPOWER assumes no responsibility or liability for any errors or omissions and reserves the right to revise or to create this manual at any time.

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## 1.5 Safety Notes

Please read the following Safety Notes carefully before working with the product. The notes include important safety information about installation, usage, and maintenance.

### 1.5.1 Personal Safety

- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- During heating up and operation, the housing will be scalding hot. Do not touch.
- **The product is very hot during operation and it remains hot for a long time after operation has stopped. Do not touch the product's nozzle.**
- Make sure that children, unauthorised people and animals do not obtain access to the machine.

### 1.5.2 Mounting and Rigging

- The product is for indoor use only! To prevent risk of fire or shock, do not expose the product to rain or moisture.
- CAUTION: When transferring product from extreme temperature environments, (e.g. cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power.
- Do not mount the product on a flammable surface (linoleum, carpet, wood, paper, carton, plastic, etc.).
- Do not use in a confined space. Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- When hanging this product, always secure to a fastening device using a safety cable.
- Be sure that no ventilation slots on the product's housing are blocked or clogged by dust. If necessary, remove the dust.

### 1.5.3 Power and Wiring

- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- Make sure the power cord is not crimped or damaged.
- Never connect this product to a dimmer pack or rheostat.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

### 1.5.4 Operation

- **Make sure the fluid never exceeds the max fluid level.**
- Do not operate this product if you see damage to the housing or cables. Have the damaged parts replaced by an authorized technician at once.
- Do not use the product as a space heater.
- Make sure there are no flammable materials close to this product while it is operating.
- The maximum ambient temperature ( $T_a$ ) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- **Do not cover the ventilation slots when operating to avoid internal overheating.**
- **Do not cover or plug the output nozzle during operation.**



- Wipe up spitted fluid immediately. Moisture – also fluid – can destroy the electric.
- You may hear a loud popping sound during operation. This is normal.
- Never carry the product by the power cord or any moving part. Always use the handles of the machine.
- **Drain the tank before transporting the product.**
- Always disconnect the product from the power source before cleaning.
- In the event of a serious operating problem, stop using the product immediately.
- This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs which can lead to damage or malfunction.
- **Use only DJPOWER Consumable, fog fluid PRO-V is recommended.**



**Keep this User Manual for future use. If you sell the product, be sure that the purchaser receives this document.**

## 2 INTRODUCTION

### 2.1 Description

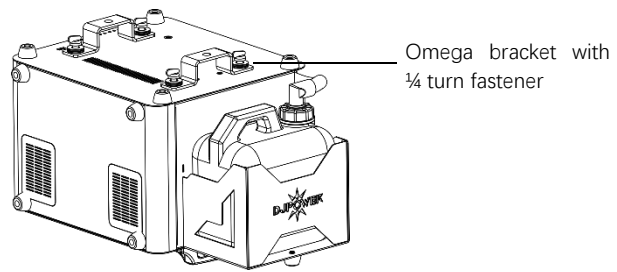
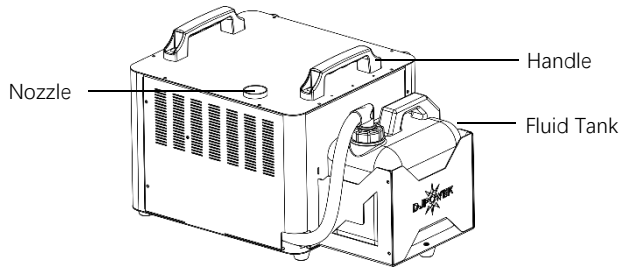
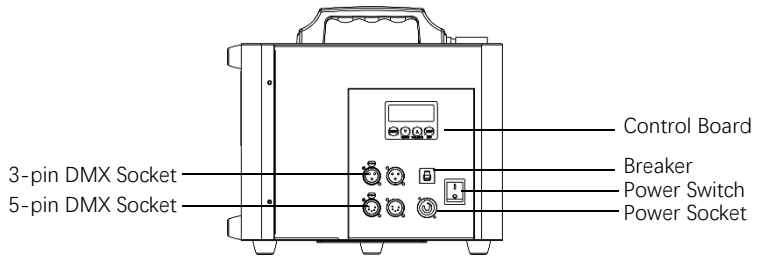
H-2VD is world's first dual output vertical fog machine Super-Jet, it is specially designed for professional stage, with the unique "super-jet" technology, the output speed and strength can even be comparable with CO2 jet.

To be DJPOWER's newest updated product, with "super-jet" patented technology, H-2VD is twice the speed but compact size. User-friendly LCD display and operation, it is perfect for large clubs, large stage productions, rental companies and production release conference.

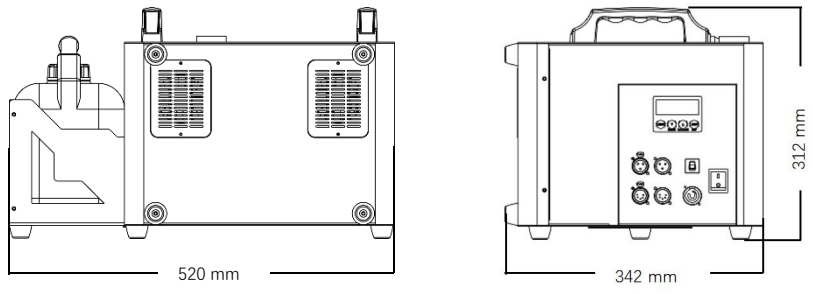
### 2.2 Features

- Dual output for strong plume;
- Newest global patent "Super-Jet";
- "Immediate-Stop" and Anti-Squirting Plus patent technology;
- Advanced No-Fluid protection;
- Anti-loose power plug;
- Built-in LCD control and 3-pin, 5-pin DMX control;
- Please use DJPOWER professional thin fog fluid PRO-V.

### 2.3 Product Overview



### 2.4 Product Dimensions



### 3 TECHNICAL SPECIFICATIONS

<b>AC Power</b>	<b>Input Voltage &amp; Rate</b>	<b>220-240 V, 50/60 Hz</b>
	Current Limiter Type	Breaker
	Current Limiter Specifications	16 A, 250 V
	Total Power Consumption	2,800 W
<b>Heating</b>	Heat Up Time	9.0 min
<b>Capacity</b>	Fluid Tank Capacity	3.5 L
	Output Duration with Fluid Tank Full	10.0 min
<b>Output</b>	Adjustable Output	×
	Max Output Volume	78,000 cuft/min
	Max Output Height	12 m
	Fluid Consumption (100% Output)	2.6 min/L
	Maximum Continuous Duration (100% Output)	10 S
	Continuous Output	×
	Cumulative Duration (Fully Loaded, 100% Output)	12.8 min
	Consumable Type for Standard Output Test	PRO-V
<b>Placement &amp; Mounting</b>	Horizontal	√
	Inclined	√ (ensure no fluid leaking)
	Vertical	√
	Hang Upside Down	√
	Rigging & Trussing	√
<b>Control</b>	On-device Manual Control	Touch LCD control board
	Wireless Control	×
	Wired Control	×
	Control Protocol	DMX512
	DMX Channel Range	1
	RFID Card	×
	<b>Certification</b>	CE
	RoHS	√
<b>Consumable</b>	Consumable	PRO-V
<b>Weight &amp; Dimensions</b>	Net Weight	24.0 kg
	Gross Weight	26.0 kg
	Machine Dimensions	520 × 342 × 312 mm
	Packing Dimensions	640 × 450 × 400 mm

### 4 SETUP

#### 4.1 AC Power

The machine has a fixed voltage power supply and can work with an input voltage of AC 220 V-240 V, 50/60 Hz, depending on the specific model.

To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.



Always connect the product to a protected circuit (circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

## 4.2 AC Plug

The H-2VD comes with a power input cord terminated with a Lockable Powercon connector on one end and an EU plug on the other end (EU & China market). If the power input cord that came with your product has no plug, or if you need to change the plug, use the table below to wire the new plug:

Connection	Wire (U.S.)	Wire (Europe)
AC Live	Black	Brown
AC Neutral	White	Blue
AC Ground	Green/Yellow	Green/Yellow

## 4.3 Resetting the Breaker

This product is equipped with a resettable breaker. If the breaker trips, all sections of this product will lose power.

- Remove the power cord from mains power.
- Allow unit to cool for 15 minutes.
- After 15 minutes, you may attempt to reset the breaker by pressing the button with your finger.
- Plug the product's power cord into the power outlet and continue using as recommended.

## 4.4 DMX Linking

You can link the H-2VD to a DMX controller using a 3- or 5-pin DMX connection. If using other DMX-compatible products with this product, you can control each individually with a single DMX controller. Instructions for connecting and configuring this product for DMX operation are in the User Manual.

## 4.5 Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

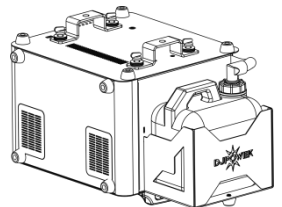
### 4.5.1 Orientation

Always mount this product in a safe position and make sure there is adequate room for ventilation, configuration, and maintenance. The H-2VD should be suspended upright or upside down using the 2 Omega brackets included, or it can be placed on its rubber feet on a flat level surface.

#### 4.5.1.1 Tank Inversion

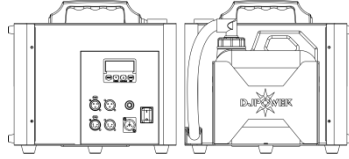
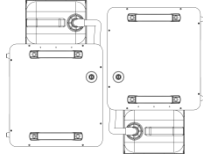
To avoid leaking, invert the fluid tank when mounting this product in an inverted position.

- Unscrew the fluid tank holder;
- Inverse the holder secured with screws;
- Return the tank back to its compartment, install the omega bracket for inversion mounting.



## 4.5.2 Combined use

Combined use of two machines, to create much more powerful fog effect.



## 4.5.3 Rigging

DJPOWER recommends using the following general guidelines when mounting this product.

- Before deciding on a location for the product, make sure there is easy access to the product for maintenance and programming purposes.
- Make sure that the structure or surface onto which you are mounting the product can support the product's weight (see the Technical Specifications).
- When mounting the product on the floor, make sure that the product and cables are away from people and vehicles.

# 5 OPERATION

## 5.1 Preparing for Operation




To prepare the H-2VD for operation, perform the following steps.

- After checking that all the parts are intact and complete, position the machine on flat.
- Withdraw the fluid tank from its compartment and remove its cap.
- Verify that the two plastic hoses attached to the cap are in place and in good condition.
- Return the tank back to its compartment in the H-2VD.
- Make sure the plastic hose entering the H-2VD from the fluid tank cap is not bent or kinked.
- Always connect the product to a grounded circuit. Before power on, make sure it is connected with the rated voltage.
- Turn on the machine, and "Heating Up" shows on the display during the heating-up process. After approx. 9 minutes, the display changes to "Ready to Work" when the machine is ready to output.

## 5.2 On-device Control Panel

To access the control panel functions, use the four buttons located underneath the LCD display.



Button	Function
<MENU> 	Switch menu pages to select a function
<TIMER> 	Increases the numeric value of current function Triggers TIMER output mode
<VOLUME> 	Decreases the numeric value of current function Triggers VOLUME output mode.





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**<STOP>** Save current setting and return to standby page.  
STOP output












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## 5.3 On-device Control Mode & Operation

### 5.3.1 Programming

- Refer to the Menu Map to understand the menu options. The menu map shows the main level and a variable number of programming levels for each option.
- To go to the desired main level, press <MENU> repeatedly until the option shows on the display. This will take you to the first programming level for that option.
- To select an option or value within the current programming level, press <TIMER>  or <VOLUME>  until the option shows on the display. If there is another programming level, you will see that first option, or you will see the selected value.
- Press <MENU> repeatedly to switch menu pages.
- Press <STOP> to go back to Standby Page at any time.

### 5.3.2 Menu Map

	Display	Description	Parameter Range
Welcome Pages	DJPOWER Version 1	Software version	
	Initializing... DJPOWER H-2VD	Initializing...	
Preparing Pages	Heating Up >>>>>	The machine is heating up	
Standby Page	Ready to Fog DJPOWER H-2VD	The machine has heated up and ready to fog	
Settings Page	Timer Interval 115 S	Press  or  to set timer interval	1-600
	Timer Duration 8 S	Press  or  to set timer duration	1-10
	Fluid Sensor OFF	Press  or  to turn ON/OFF fluid sensor	ON/OFF
	DMX Address 1	Press  or  to select DMX starting address	1-512
	Language(语言) English	Press  or  to select language, and saved by 	Chinese/English

<b>Working Page</b>	Interval 110 S DJPOWER H-2VD	Interval output of TIMER mode
	Duration 8 S DJPOWER H-2VD	Duration output of TIMER mode
	Fogging DJPOWER H-2VD	Output of VOLUME mode
<b>Warning Pages</b>	Heating Failure Contact Service	While showing this page, please contact service for help
	Lack of Fluid Please refill	While showing this page, please refill fluid

## 5.4 DMX Mode & Operation

The Machine H-2VD works with a DMX controller.

- Connect the product to a suitable power outlet.
- Turn the product on.
- Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product.



### 5.4.1 Starting Address

When selecting a starting DMX address, always consider the number of DMX channels. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.



**DJPOWER® H-2VD DMX set the starting address in the 001 - 512 DMX range and uses 1 DMX channels, which defines the highest configurable address to 512 to have all channels controllable.**



**Connect a DMX cable from the DMX output of the DMX controller to the DMX input socket on the product, or press repeatedly "MENU" button until the LCD shows "DMX Address". Press  or  to set desired DMX starting address.**

### 5.4.2 DMX Mode Menu Map

- When the machine connect to DMX, the display will always show DMX starting address, and you can setting or change it at any time.

DMX Address	1
-------------	---

### 5.4.3 DMX Channel Assignments and Values

Channel	Function	Value	Description
1	Fog	000 - 009	No function
		010 - 255	Fog on

## 5.5 Fluid Sensor

This machine uses software-based fluid sensor to detect whether there is fluid inside tube so as to protect the pump from being damaged. Turn on the "Fluid Sensor" to activate "No Fluid Protection" function.

### 5.5.1 Trigger "No-Fluid Protection"

When the Fluid Sensor is ON, the software-based "no-fluid protection" function will be activated. After the program continues to detect the machine working with no fluid inside the tube for 1 minute, the pump-shutoff will be activated with the flickering warning page showing on the screen.

### 5.5.2 Clear "No-Fluid Protection" Warning

When the machine is under the no-fluid protection, after refilling the fluid, there are three ways to clear the warning.

- Press and hold ENTER until the fluid is pumped and fill the tube.
- Under the DMX control mode, bring down channel 1 to OFF (value 0-9), then up to ON (value 10-255).
- Turn off "Fluid Sensor" in the menu.


## 6 TECHNICAL INFORMATION

### 6.1 Maintenance

Do not allow the H-2VD to become clogged. After every 40 hours of continuous operation, use a detergent composed of 35% vinegar and 65% distilled water through the system and spray 10-15 times after heat to prevent the accumulation of particulate matter in the heating element.

The recommended cleaning procedure is as follows.

- 1) Unplug the product from power.
- 2) Empty all fluid from the machine.
- 3) Add cleaning solution to the tank.
- 4) Connect the product to power and allow it to warm up.
- 5) Run the product in a well-ventilated area until the tank is empty. Do not allow the pump to run dry.
- 6) Refill with fog fluid to continue using the H-2VD. Run the machine briefly to clear any cleaning solution from the pump and heater.
- 7) Excessive dust, fluid residue and dirt will degrade performance and cause overheating. Remove dust from air vents with air compressor, vacuum or soft brush. The casing could be cleaned by the damp cloth.

 **Test-run your DJPOWER® H-2VD on a monthly basis to achieve the best performance.**

### 6.2 Storage

#### 6.2.1 Machine Storage

Before storing the machine, clean it as described in the cleaning procedure above; however, only follow steps 1 through 5. Do not refill the tank with fog fluid if storing the machine. Cleaning the system prior to storage will help prevent any particles from condensing inside the pump or heater while not in use.

